

Family Example Tracker

This tool helps collect real-life examples of how your loved one is using their communication device. These observations are an important part of what insurance looks for when deciding whether to approve a speech-generating device (SGD).

Date _____

Name of the person using the device _____

Your Email _____

Simple is perfect, and we're here to help if you need anything!

Please note - We recommend 8–10 written observations, but you're welcome to submit more. This printable Tool makes it easy — each page holds 2–3 examples, so 2–3 pages is perfect!

Document Your Examples below—no stress needed! Just describe what you're seeing in everyday moments: **what did your loved one communicate and what was the scenario?**

Whether it's a single word, a little help, or prompting, every real moment — requesting, labeling, choosing, or responding — that's meaningful communication!

Who did your loved one communicate with using the device?

- Parent/Caregiver
- Sibling
- Friends
- Community Members
(e.g. cashiers, bus drivers, etc.)
- Other Therapists
(ABA, Physical Therapist, etc.)
- Other

What was your loved one trying to do or say with their message(s)?

- Asking or Answering Questions
(“Where is the store?” “What’s this?” etc.)
- Requesting a Want/Attention or Need/Help
(“I want more Goldfish!” “Let’s play cards!” etc.)
- Describing or Labeling
(“I see the beach!” “Big, red ball.” etc.)
- Socializing
(“What’s your name?” “See you later!” etc.)
- Commenting or Expressing
(“I love that!” “No, I don’t like it.”)
- Expressing Health and Safety Needs
(“Arm hurts.” “I need bathroom.” etc.)

Level of Support

- All On Their Own!
(Independent – No Support Needed)
- Just a Little Help Needed
(Minimal Support Needed)
- Some Help Along the Way
(Moderate Support Needed)
- Lots Of Help Needed
(Full Support Needed)

Where was your loved one when they used their device to create the message(s)?

- Home
- School
- Store/Restaurant
- Other

Once completed, please email this form to fundingservices@ablenetinc.com, or share directly with your loved one's speech therapist. If you have questions, please contact AbleNet by email (fundingservices@ablenetinc.com) or phone ([651-401-1269](tel:651-401-1269)).

Please Note: This is intended to help parents and caregivers collect details that insurance needs to support the recommendation for a speech-generating device. Once we have collected the necessary information, we will review everything and email you if additional information is needed. Filling out this form is not a guarantee of an approval or coverage of payment from insurance.



QUICKTALKER FREESTYLE OBSERVATION EXAMPLES

Real-Life example from Caregivers just like you!

These real examples show how other families have observed their loved ones using their communication device in everyday situations — no full sentences or polished observations needed!



Mealtime Example

We requested from John what he wanted for breakfast, John needed assistance finding the breakfast button but then independently selected “muffin” and “pancake.” We asked him to make a choice between muffin or pancake, and he independently clicked “muffin”.

Why This is a Good Example:

This shows their loved one is learning to use the device to make real choices at home, during everyday routines like mealtime. The device is being used outside of therapy and supports daily communication.

- ✓ Requesting a Want or Need
- ✓ Requesting Attention or Help
- ✓ Mentions Device Use – Bonus!

Playtime Example

I keep working on potty training at home, so I keep asking “do you need to go potty” throughout the evening, I think he got tired of me asking so he commented “no” using his AAC device.

Why This is a Good Example:

This shows your loved one is using the device to express a real feeling - saying “no” when they don’t want or need something. It also shows the device is part of their daily routines, including personal care like potty training, which is important for insurance to see.

- ✓ Answering Questions
- ✓ Expressing Feelings
- ✓ Commenting
- ✓ Expressing Health & Safety Needs
- ✓ Mentions Device Use – Bonus!

Out and About Example

At the grocery store, John used the device to say “apples” after seeing them in the produce section. He was cued once to use the device.

Why This is a Good Example:

This shows their loved one is using the device out in the community, not just at home or during therapy. Even with a small prompt, they used the right word at the right time. This helps show insurance that the device supports real communication in everyday places.

- ✓ Requesting a Want or Need
- ✓ Labeling
- ✓ Mentions Device Use – Bonus!

