

# Request for Crediting Customer's Account

## Outlet

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Outlet name

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Outlet MID

## Transaction

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TID

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Transaction date

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Transaction amount

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Receipt number

## Descripton of error

Please include a printout from the POS terminal. In the case of signature-verified transactions, please include also a receipt from the fiscal cash register.

➔ We only require copies. Please **do not** send originals.

Should the cardholder file a complaint, I hereby express my consent to cover the transaction amount claimed in the event of a chargeback.

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Name (please print name)

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Date

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Signature

➔ Requests that do not have the required documents attached will not be processed.