



## 2021 Peak Season

### Linehaul Schedule Adjustments

#### **Effective Date: August 1, 2021**

1. DFW, OKC/TUL, MSP to NE points will now be 3-day transit
2. BNA, CLT, IND, MCO, ORD will move to 2100 tender cut off for all points
3. DFW will move to 2000 tender cutoff for all points, except 2200 for West Region and Texas markets (ELP and MFE will remain at 2000)
4. ATL-IAD, MIA, JAX, MCO will remain the same, all other points will move to a 2100 tender cutoff
5. IAH-LAX, ONT, PDX, SAN, SEA, SFO, SMF tender cut off will move to 1830
6. SFO – all tender cut offs will move to 2200
7. All current and new tender cut offs will be strictly enforced. Drivers must be in a dock door at cut off time to be processed for that day's service
8. Weekend tenders will no longer be accepted in all markets

### Pick Up & Delivery Schedule Adjustments

#### **Effective Date: August 1, 2021**

1. All delivery schedules that previously accommodated a same day delivery on scheduled linehaul recovery later than 0900 will now be adjusted to add 1 day of transit. The new transits will be recognized at time of booking on August 1, 2021

### Accepted Commodity & Shipment Modifications

#### **Effective Date: August 1, 2021**

1. We will no longer accept carpets, rugs, kayaks, or shipments exceeding 8' in length, width or height
  - Items over 8' that will continue to be accepted are crates and commodities safely secured to a like-sized pallet with no overhang
2. All tendered and picked-up cargo must be palletized by same destination to eliminate additional handling and preserve the integrity of our expedited network

### Pricing Adjustments

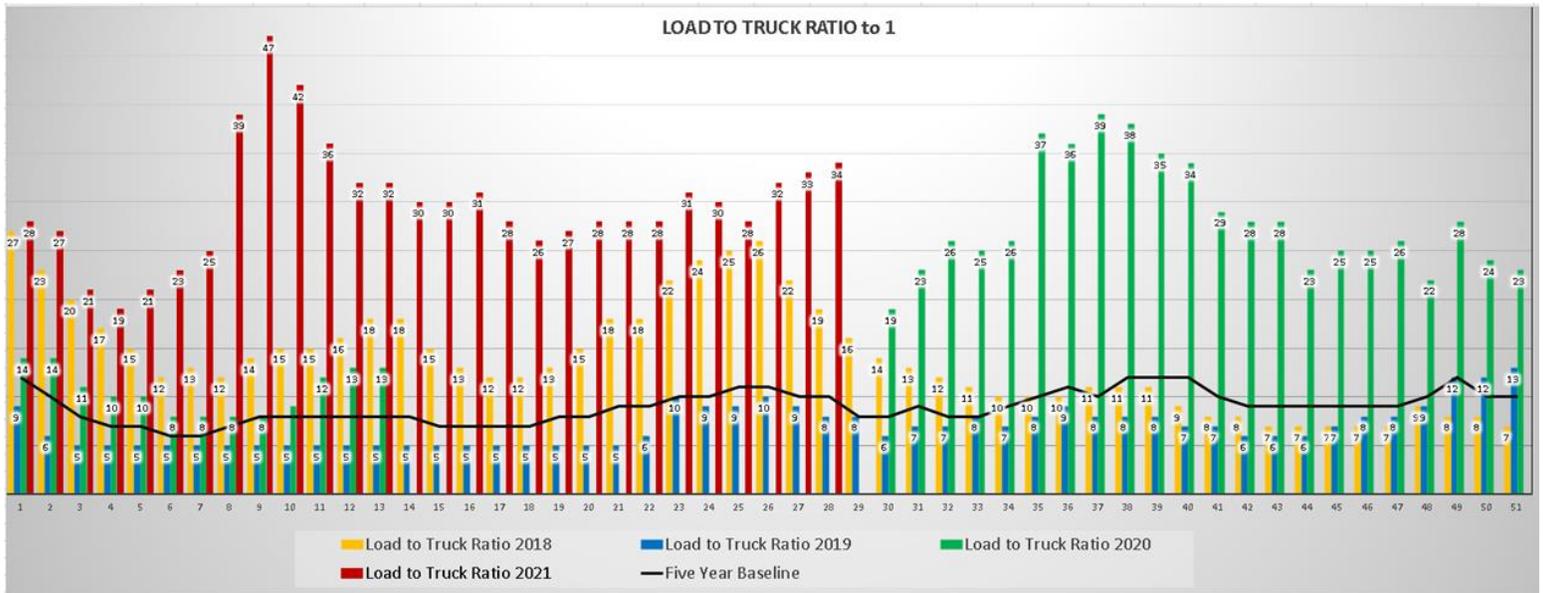
#### **Effective: July 12, 2021**

1. On July 12, the 2000 mile and above (2KM) surcharge will increase from 15% to 40%

#### **Effective: September 1, 2021**

1. Peak Capacity Surcharge will be applied to the linehaul charge of each shipment based on the Internet Truck Stop's (ITS) Load-to-Truck Index
  - Charge Application
    - Based on the weekly ITS Load-to-Truck ratio averaged on states with Forward market presence only
    - Starting base will be 15 loads to 1 truck ratio. If 15:1 or below, no surcharge will be applied
    - Each additional load will equal a 1% increase
      - Example: **15:1 Baseline**  
20:1 ratio = +5%  
25:1 ratio = +10%  
**30:1 ratio = +15% (the average for same period in 2020 and weeks 1-19 in 2021)**

35:1 ratio = +20%  
 40:1 ratio = +25%



- Identifiable on invoices as CAP
- Exempted Points
  - All SE markets outbound with the exception of MEM
  - DEN outbound
- Surcharge website display
  - Similar to our Fuel Surcharge, current and next week's percentages will be displayed
  - Next week's charges will be posted each Monday
  - A historical outlook will be displayed to support customers' forecasting and trending

Please contact your Sales representative with any questions.