

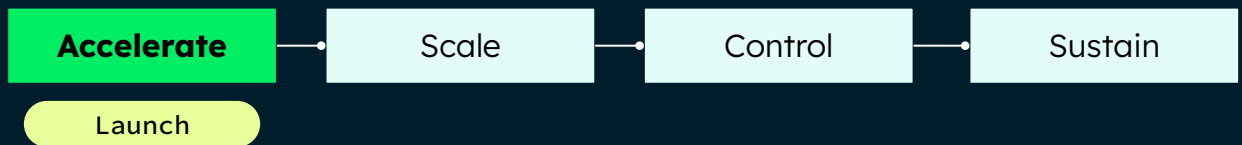


# Launch Services

Successfully bring your new solutions built on MongoDB into production

## MongoDB Professional Services

From pre-launch readiness to post-launch support, Launch services provide a smooth production launch of your MongoDB deployment, reducing launch risks and ensuring your application is primed for optimal performance, security and scalability from Day 1.



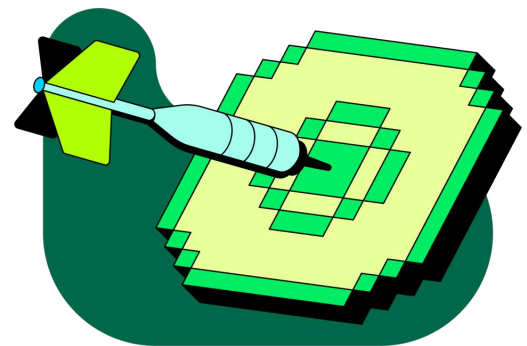
## Overview

A successful launch into production is one of the most important milestones in your workload journey. Missing a launch deadline can have downstream ripple effects, like impacting other business units that were depending on your launch, or creating poor customer experiences.

With **MongoDB Launch Services**, we review and test every aspect of your MongoDB deployment ahead of your launch, and implement recommendations with you as needed.

But your application being pushed to production doesn't mean your launch is over. MongoDB Launch Services can also include a designated Support Engineer for the first 6 weeks of your applications operations to continuously review performance and health, stepping in to troubleshoot as needed.

Tap into MongoDB's expertise to make your next production launch as seamless as possible.



## Launch Considerations



MongoDB architecture



Environment configuration



Security and integrations



Chaos and DR testing



Launch day troubleshooting

## Launch Services with Key Activities

Whether you're just looking to validate your design and configuration decisions, or you need support through go-live and beyond, MongoDB's Professional and Technical Services teams are your strategic launch partner, bringing expertise and control to the production launches of your most critical workloads built on top of MongoDB.

<b>Launch: Essentials</b> (~4 weeks)	<p>Plan your launch and assess your MongoDB environment to prepare it for primetime. Includes the following deliverables:</p> <ul style="list-style-type: none"><li>• <i>Findings and Recommended Actions Summary</i>: Summary of recommendations on architecture, environment configuration, and load/chaos testing.</li><li>• <i>Launch Readiness Guide</i>: Details operational readiness including health performance diagnosis, troubleshooting, common issue prevention and remedies, and disaster recovery strategy.</li></ul>
<b>Launch: Implementation</b> (~6 weeks)	<p>Have MongoDB consultants execute on the plans and recommendations outlined in <i>Launch: Essentials</i>.</p> <ul style="list-style-type: none"><li>• Partner with our team to execute on design and configuration recommendations</li><li>• Conduct load/chaos testing, with findings detailed in a <i>Launch Implementation Report</i></li><li>• Test disaster recovery strategy, with tools/methodology/findings outlined in a revised revised <i>Launch Readiness Guide</i></li></ul>
<b>Launch: Support</b> (~6 weeks)	<p>Access a designated proactive Support Engineer to ensure your newly launched application remains healthy and performant, and get unexpected issues resolved quickly.</p> <ul style="list-style-type: none"><li>• 5 days of daily standup calls to review performance &amp; health, and provide recommendations</li><li>• 5 additional weekly stand-ups to continue optimizations and operational playbooks</li><li>• Final launch verification</li></ul>

## Resources

We are the MongoDB experts, with over 50K+ customers relying on our commercial products. We offer software and services to make your life easier. For more information, please visit [mongodb.com](https://mongodb.com) or contact us at [sales@mongodb.com](mailto:sales@mongodb.com).

### For more information:

- MongoDB Atlas ([mongodb.com/atlas](https://mongodb.com/atlas))
- Consulting ([mongodb.com/consulting](https://mongodb.com/consulting))
- Training ([mongodb.com/training](https://mongodb.com/training))
- Partners ([mongodb.com/partners](https://mongodb.com/partners))
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- Documentation ([docs.mongodb.com](https://docs.mongodb.com))