



MongoDB DBA as a Service

Efficiently operate and manage your MongoDB estate.

MongoDB Professional Services

We provide a Database Administrator (DBA) to assist you with the maintenance, configuration, implementation and troubleshooting of your MongoDB estate in accordance with best practices.

MongoDB DBA as a Service equips your business to get the most out of your MongoDB assets while freeing up your team to take on other strategic initiatives.

Overview

Operating your MongoDB solution in production *according to best practices* is your insurance policy for a performant and reliable application.

Optimize your MongoDB applications with our DBA as a Service offering. Let our team of experts ensure your database operates smoothly and efficiently, freeing your staff to focus on core functions.

Best Practices: Ensures performance and reliability.

Expert Support: Access to MongoDB specialists when you need them, for seamless operations.

Resource Efficiency: Allow your team to expand beyond the database to prioritize other strategic business goals.



DBA as a Service Drivers



Highest level of availability



State of the art operation



Enhanced support



Embedded operation



Predictable cost

MongoDB DBA as a Service Engagements and Key Activities

MongoDB Professional Services can provide state of the art Database Administration and Operations for MongoDB applications encompassing:

- MongoDB Cluster Management
- User management
- Backup/HA
- Performance Management
- Break / Fix Support
- Change Requests
- Service Reporting
- Security

MongoDB DBA as a Service Deliverable

In addition to our team of experts, with **MongoDB DBA as a Service**, you will get a weekly Service Report which highlights your overall system health, a summary of vital stats and a summary of problems and requests handled.

		24x7	8x5
Availability	DBA services available 24 hours per day, 365 days per year for Severity Level 1 Errors	✓	X
	DBA services available Monday-Friday from 9am to 5pm in your time zone*, outside MongoDB observed holidays	✓	✓
Engagement duration	3 consecutive months, can be extended at will by increments of 3 months	✓	✓

* availability currently in US and Western Europe time zones only

Resources

We are the MongoDB experts, with over 50K+ customers relying on our commercial products. We offer software and services to make your life easier. For more information, please visit mongodb.com or contact us at sales@mongodb.com.

For more information:

- MongoDB Atlas (mongodb.com/atlas)
- Consulting (mongodb.com/consulting)
- Training (mongodb.com/training)
- Partners (mongodb.com/partners)
- Case studies (mongodb.com/customers)
- Documentation (docs.mongodb.com)

