

# Quick Guide To Professional Services

# Welcome to your MongoDB Quick Guide to Professional Services.



# What this guide is (and what you'll get out of it)

In this short read, we'll cover what MongoDB Professional Services are, how they can benefit your projects, the different options available to you, and how you can best use them.

### Professional Services in a nutshell

Professional Services is all about practically accelerating and derisking your most critical MongoDB initiatives.

When you sign up for PS, you get a strategic partner armed with deep experience and expertise in MongoDB tech *and* modern data development.

Your PS consultant applies their skills to do a number of things: they'll execute on complex tasks, teach your people how they did it, and cultivate a mastery of MongoDB within your teams to empower them to do more themselves.

They're not merely expert task-doers – they're strategists, mentors, and guides who become deeply familiar with your business goals and challenges.

#### In short, PS offers:

- Definitive MongoDB platform expertise
- Experience from tens of thousands of engagements
- End-to-end solution delivery
- MongoDB upskilling and enablement
- Co-delivery with certified ecosystem partners

# How PS helps you



Bring solutions to market quickly, with reduced risk



Turn your MongoDB data into a competitive asset



Leverage MongoDB at any stage of your cloud journey



Rally people and processes around MongoDB technology



Align internal teams and resources that make projects happen



Educate on how
MongoDB works, and
how it's different from
other technologies



Make optimal design choices upfront to avoid issues later



Translate existing features and integrations into MongoDB

# 4 Ways To Engage Professional Services

ADVISORY SERVICES

CONSULTING PACKAGES

AI AND APPLICATION DEVELOPMENT

TRAINING OFFERINGS



## Advisory Services

MongoDB expertise to accelerate your business outcomes.

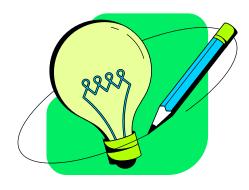
Accelerate your most important initiatives. Arm your teams with the deepest bench of MongoDB expertise, enabling them to drive success and reduce risk at every stage of your digital transformation and application development journey. We offer these services in two ways:



#### Resident Consulting

Provides a dedicated MongoDB Engineer embedded in your team to understand your unique challenges and then use their MongoDB and industry expertise to help you implement tailored solutions.

Resident Consulting is available on a subscription basis, offering you flexible options for time commitment and contract length to help achieve your objectives.



#### Flex Consulting

Offers remote, bite-sized engagements with MongoDB experts – exactly when you need them.

Build your own consulting package with 4-hour blocks of MongoDB expertise. Use them whenever you need help – no pressure to plan everything upfront.



## Consulting Packages

Apply our PS experts precisely where they'll have the most impact.

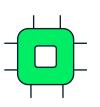
Our Workload Accelerators give you the power to supercharge key stages of your application lifecycle.

With Professional Services stepping in to make sure that each stage is optimized for maximum speed, efficiency, and minimal risk – you stay on track and hit your goals faster.



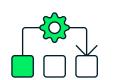
#### **Build Accelerator**

Design, build, and deploy solutions on MongoDB.



#### Al Accelerator

Design, build, and deploy AI solutions in your applications built with MongoDB.



#### Migrate Accelerator

Accelerate and de-risk your migration to MongoDB Atlas with a best-practice migration plan tailored to your specific constraints.



#### **Launch Accelerator**

Implement a clear plan to meet launch deadlines and bring a healthy, high-performing MongoDB solution into production.



#### **Scale Accelerator**

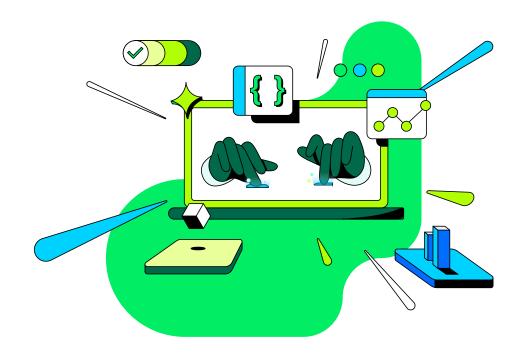
Get a plan to meet high performance and availability requirements that align with your business growth and user demands.



#### **Control Accelerator**

Gain a transparent understanding of your application's cost drivers, and implement a plan to control costs now *and* predict costs as your application and business grow.

For more in-depth info on Consulting Packages, contact us here.



## AI and Application Development

Bring new apps to market better and faster.

With Jumpstart, you gain a complete team of developers, architects, designers, and MongoDB experts who work closely with your team to build your app.

Our experts can help design, build, and deploy Al applications. At each iteration, they deliver working software, showcasing progress and ensuring alignment with your goals.

For more in-depth info on AI and Application Development, contact us here.

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#### Here's how we make it happen:

**Inception Workshop** 

Every Jumpstart kicks off with an Inception Workshop led by a MongoDB Transformation Consultant. This session unites key stakeholders to align on application requirements and prepare the people, processes, and systems needed for successful MongoDB development.

Show art of the possible

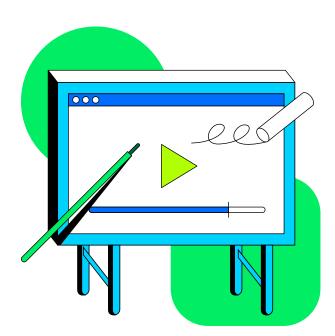
This stage focuses on prototyping a use case concept to demonstrate potential outcomes to internal stakeholders. We prioritize key features, set up a MongoDB data layer, and develop a standalone prototype using mock data.

Develop MVP

Once we have alignment, we work hand in hand to build a complete end-to-end solution. We accelerate and de-risk the process by creating and iterating on a MVP, integrating it with your existing tech ecosystem and preparing it for production.

Evolve post-launch

After your MVP is launched, we guide you towards self-sufficiency so that you can develop product increments independently moving forward. Our delivery team can either remain to assist with subsequent releases, if needed, or focus on enabling your team to become autonomous before gradually scaling back.



## Training Offerings

Develop in-house MongoDB experts.

Master MongoDB with expert-led training designed for every skill level.

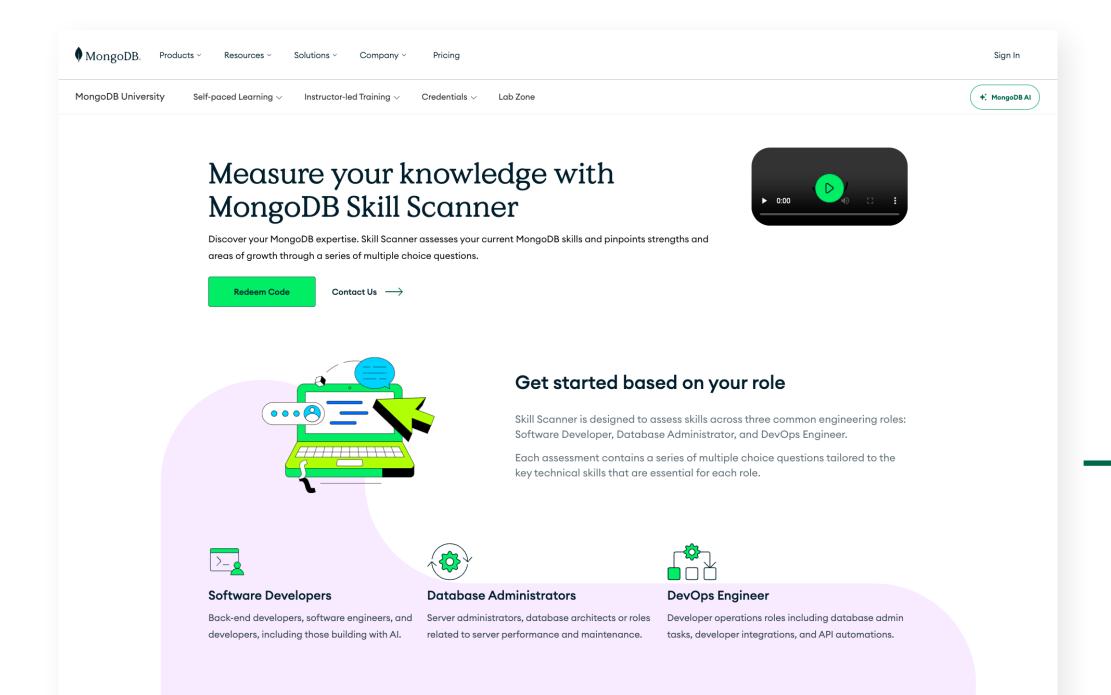
Our training includes courses that cover everything from core fundamentals to specialized role-based courses for developers and DevOps teams, as well as advanced courses that cover complex features and product deep dives – all taught hands-on by MongoDB specialists.

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#### Here's the two-step process:



Before signing up for anything, you'll use our free
MongoDB Skill Scanner to measure each of your team
members' technical expertise against role-specific
benchmarks, then we'll design a custom training plan to
strengthen their key capabilities.



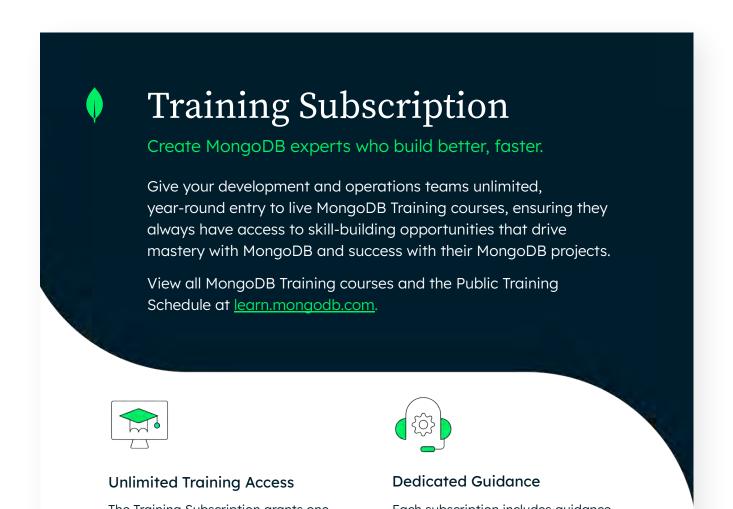


At this stage, you'll choose between a **Training Subscription** or a **Precision Learning Program**.

#### **Training Subscription:**

Get a full year of unlimited MongoDB training tailored to your goals. Your subscription includes personalized guidance to build your learning path, on-demand courses, and skill assessments through Skill Scanner.

Plus, earn your MongoDB Certification at no extra cost when you complete your track.



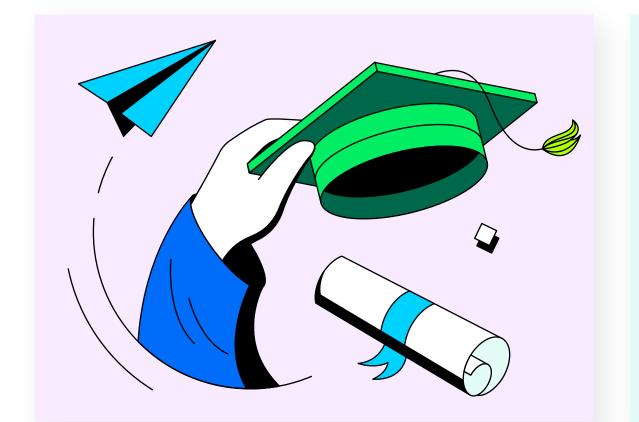
#### **Precision Learning Program:**

An org-level program that transforms your team's MongoDB capabilities. We'll craft a custom learning journey that targets specific skills and deep expertise, built and supported by a dedicated PLP Consultant and Project Manager.

Hands-on coaching ensures they apply new skills directly to their work, while role-based assessments track progress and demonstrate clear ROI on your training investment.

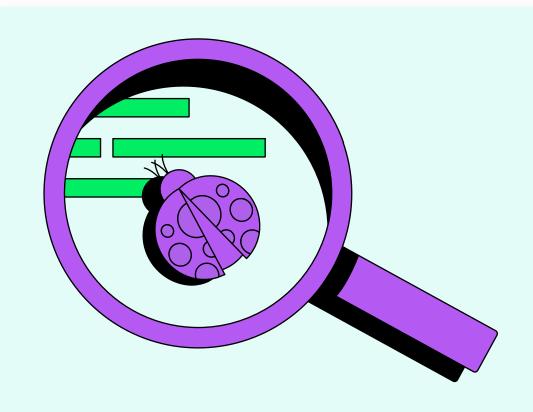


# Quick resources to set you up for next steps



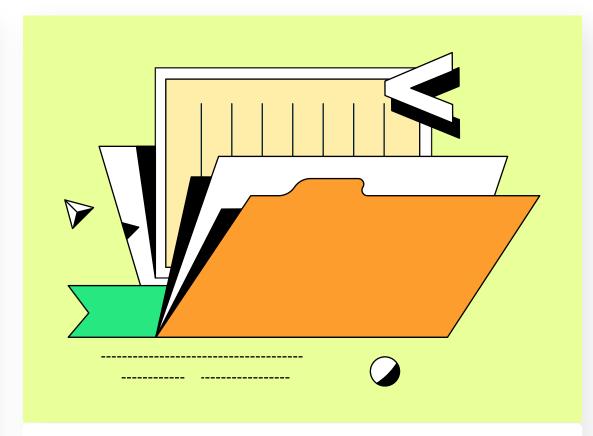
#### **MongoDB University**

Check out our curated Onboarding Learning Path here.



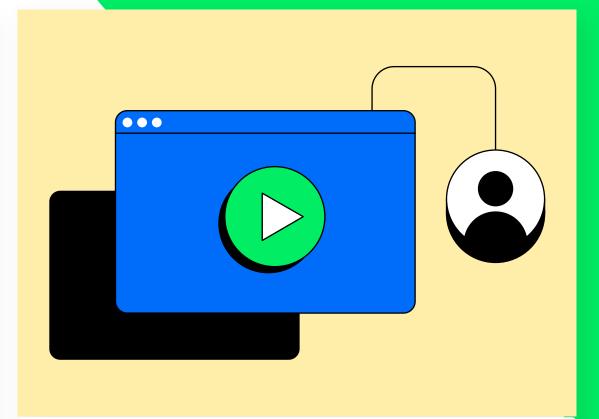
#### **MongoDB Developer** Center

Browse all the MongoDB documentation you'll ever need here.



#### MongoDB **Documentation**

Visit our MongoDB Developer Center for deeper technical resources.



#### **Webinars**

Browse our library of helpful webinars and videos here.



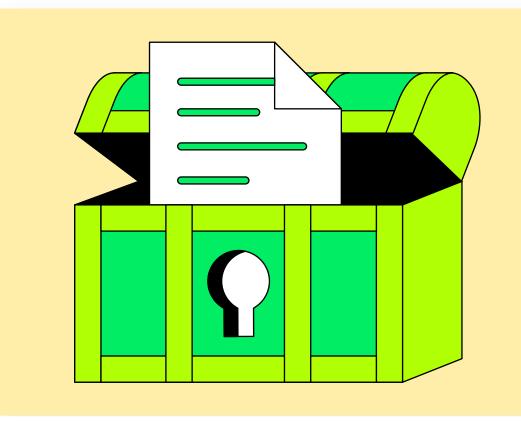
#### **MongoDB Certifications**

Get your team officially MongoDB certified here.



#### **Community Forums**

Join the conversation with other MongoDB users in our community forms.



#### **Al App Resources**

Learn about how we help you build AI-powered apps here.



#### **Customer Success HQ**

Want to learn more about **Customer Success? Visit** us here.

# Meet your other supporting teams

#### Quick Guide to Customer Success



#### Learn about:

- Your 5-stage project journey with Customer Success
- Best practices and potential obstacles along the way
- Helpful resources

#### Quick Guide to Technical Services



#### Learn about:

- How Technical Services helps keep your project running smoothly
- Best practices for opening and resolving cases
- A breakdown of different subscription types

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# We're here to help!

Questions?

Reach out to us at Customer Success at contact-cs@mongodb.com