

January 16, 2025

Mr. John Doe
PO Box 123
Anytown, ON A1A 1A1

URGENT – PRODUCT RECALL

Safety Recall Notice for your MX5400DTCC, bearing serial number (insert S/N).

Dear Kubota customer,

Kubota would like to inform you that a product safety hazard may exist with the clutch cable on your Kubota MX5400DTCC. The clutch cable may be kinked and break as a result, which can prevent the clutch from being disengaged, and result in a loss of braking capability.

WARNING: TO AVOID PERSONAL INJURY, PLEASE IMMEDIATELY STOP USING THE AFFECTED MACHINE UNTIL THE MACHINE HAS BEEN REPAIRED. FAILURE OF THE CLUTCH CABLE MAY RESULT IN A LOSS OF BRAKING CAPABILITY.

Why have you received this Safety Recall Notice?

To advise you to stop the use of your MX5400DTCC until your clutch cable can be replaced.

What was wrong?

The clutch cable of your MX5400DTCC may fail prematurely.

What to do?

Please reach out to your authorized Kubota dealership to arrange for a timely replacement of your clutch cable.

If you no longer own this machine, please provide this letter to the new owner, or contact us using one of the options below to provide us with the new owner's information. If you have any questions about this letter, please do not hesitate to contact us using one of the following options:

Kubota Canada Ltd.

1155 Kubota Drive

Pickering, ON L1X 0H4

Toll Free: 1-800-405-6916 (Mon. - Fri. 8:30 a.m. - 4:30 p.m. EST)

Email: kcl_g.customerservice@kubota.com

Sincerely,

Kubota Canada Ltd.

