

Here's everything you need to know to make your **Help to Buy or 5% Deposit Scheme** loan submissions more efficient. This checklist brings together the key documents and details we need upfront to assess your client's application quickly and move it toward approval – subject to finding a suitable property.

Having these items ready from the start helps you avoid delays and gives your clients the best chance of a successful application.

3 months every day, salary, savings and credit account statements – Preferably Illion. If Illion, provide the broker flow ID. If providing bank statements, ensure it include names of applicants and account number. *Note Transactions Listings are unable to be used in isolation and must be coupled with a formal statement

Verification of Identity – Verification of Identity form and Certified ID. All ID documents to be individually certified and to satisfy the requirements of Bank Australia, Help to Buy or 5% scheme criteria). Alternatively, you can utilise the IDYou service.

Copy of Medicare card – this is needed to reserve a spot on the Portal

2 recent consecutive payslips

FY26 NOA for all applicants (Help to Buy applications only)

2026 Declaration Form (5% deposit scheme only)

Buy Now Pay Later balances and possible statements if near limit

Single Parent Applicants – need to provide one of the following – Child's birth Certificate, Centrelink documents, Consent order, Family court order or adoption documents.

Valuations – All scheme loans require a short form valuation

Surplus income (RDI): \$200+ (general), \$400+ (construction without buffer).

No policy or pricing exception will be considered.

Please ensure you are also accessing online information and tools via [Australian Government Help to buy Scheme | Bank Australia](#) ensuring to confirm customer eligibility.

Email brokersupport@bankaust.com.au

Talk to someone (03) 9854 4818

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