Chargefox voucher offer
Terms and conditions

Bank Australia

Purchase a new Comprehensive Motor policy for an Electric Vehicle (EV) and get $200 Chargefox voucher.

For terms and conditions of use of the Chargefox voucher using the Chargefox Network visit chargefox.com/terms-and-conditions.

This is also subject to the Chargefox privacy policy under which your personal information will be collected on registration for the app and use of the network, for information visit: chargefox.com/privacy-policy.

Terms and Conditions:

1. Information on how to claim and the Offer (defined below) form part of these Terms and Conditions. Participation in the offer is deemed acceptance of these Terms and Conditions. Offer is not valid in conjunction with any other offer.
2. The offer is available from 12:00AM 9 November 2026 to 11:59PM 10 January 2027 ("Offer Period").
3. The Promoter is Bank Australia Limited (ABN 21 087 651 607 AFSL 238431) trading as Bank Australia and Qudos Bank, of Bank Australia Locked Bag 2035, Collingwood VIC 3066 Australia, telephone number 132 888 ("Promoter or Bank Australia"). Insurance policies are issued by Allianz Australia Insurance Limited (Allianz, ABN 15 000 122 850, "Issuer"). The offer consists of one (1) Chargefox voucher with a value of AUD $200 issued by Bank Australia Limited ABN 21 087 651 607 on meeting the eligibility criteria ("Offer"). The Chargefox voucher is valid for up to three (3) years from date of activation, subject to Chargefox's applicable terms and conditions. Please see https://www.chargefox.com/legal/terms-conditions-index
4. To be eligible for the Offer:
   - Individuals must purchase a new Eligible Policy (defined below) through Bank Australia or Qudos Bank during the Offer Period and provide a valid email address; and
   - The Issuer must receive full payment of the annual policy premium or the first instalment of premium, if paying by the month; and
   - The start date of the Eligible Policy must occur during the Offer Period; and
   - The Eligible Policy must not be lapsed or cancelled at the time the Offers are distributed, which will be within 6 weeks of the date of purchase; and
   - Policy holders must be Australian residents aged 18 years or over ("Eligible Customer"); and
   - Eligible customers must provide and maintain a current and valid email address capable of receiving electronic communications from Bank Australia.
5. For the purposes of this Offer, an "Eligible Policy" is a new Allianz Comprehensive Motor Insurance for an Electric Vehicle (EV).
6. For the purposes of this Offer, an "Electric Vehicle (EV)" means a battery electric vehicle (BEV) or plug-in hybrid electric vehicle (PHEV) accepted and insured by Allianz Australia Insurance Limited.
7. The Offer can only be activated by Eligible Customers who have completed the following steps prior to charging their vehicle:
   - Downloaded or updated the Chargefox app (on a compatible smartphone)
   - Accepted Chargefox terms and conditions located at https://www.chargefox.com/legal/terms-conditions-index
   - Reviewed Charge privacy policy located at https://www.chargefox.com/privacy-policy/
   - Logged into the Chargefox app and added the voucher code

8. Renewals and variations to existing policies are excluded from this Offer.
9. Multiple Offers permitted, subject to one (1) Offer per Eligible Policy.
10. If a policy has two (2) or more policy holders, the first policy holder named on the policy schedule will be awarded the Offer.
11. The charging voucher will be issued to the valid email address recorded against the Eligible Policy within 6 weeks of the date of purchase.
12. The Promoter reserves the right, at any time, to verify the identity and eligibility of each Eligible Customer and relevant email address, and reserves the right, in its sole discretion, to disqualify any person who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the claim process or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of this offer or the Offer. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
13. If there is a dispute, the Promoter reserves the right, in its sole discretion, to make a reasonable determination. The Promoter's decision is final and binding, and no correspondence will be entered into.
14. Eligible Customers who have been deemed to receive the Offer will be notified by email.
15. If there is incomplete information (including where an email address provided is invalid) the Eligible Policy will not be eligible for the Offer.
16. If any Offer (or part of any Offer) is unavailable, the Promoter, in its discretion, reserves the right to substitute the Offer (or that part of the Offer) with an Offer to the equal value and/or specification.
17. If this Offer is not capable of being conducted as anticipated due to reasons beyond the control of the Promoter, the Promoter reserves the right, in its sole discretion, to modify, suspend, terminate or cancel the Offer, as appropriate in the circumstances.
18. The Promoter collects personal information ("PI") in order to conduct the Offer and may, for this purpose, disclose such PI to third parties, including but not limited to agents, contractors, service providers, prize suppliers and, as required, to Australian regulatory authorities. Entry is conditional on providing this PI. In addition to any use that may be outlined in the Promoter's Privacy Policy, the Promoter may, for an indefinite period, unless otherwise advised, use the PI for the purpose of conducting this Offer, promotional, marketing, publicity, research and profiling purposes and sending electronic messages, offers and information to each Eligible Customer. For further details about how we handle PI and details about how Eligible Customers can request access and correction of their information or complain about a breach of the Australian Privacy Principles, please see our Privacy Policy which is available at https://www.bankaust.com.au/good-to-know/privacy-and-credit-policy-reporting and https://www.qudosbank.com.au/support/legal/privacy. The Privacy Policy also contains information about how Eligible Customers may opt out, access, update or correct their PI, how Eligible Customers may complain about a breach of the Australian Privacy Principles or any other applicable law and how those complaints will be dealt with. The Privacy Policy also contains information about how Eligible Customers may opt out, access, update or correct their PI, how Eligible Customers may complain about a breach of the Australian Privacy Principles or any other applicable law and how those complaints will be dealt with.
19. The Offer is in no way sponsored, endorsed, or administered by or associated with Facebook or Instagram. Eligible Customers completely release Facebook and Instagram from any and all liability relating to the Offer.
20. Nothing in these terms and conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the States and Territories of Australia ("Non-Excludable Guarantees"). Except for any liability that cannot

by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Offer.

21. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in Offer value to that stated in these Terms and Conditions; (e) any tax liability incurred by a Eligible Customers; or (f) use of an Offer.
22. These terms and conditions are governed by the laws of **Victoria** and the parties submit to the exclusive jurisdiction of the courts of that State.
23. Liability for any tax (other than FBT) arising out of participation in this promotion (including acceptance of a prize) is the sole responsibility of the entrant. Entrants should seek independent financial advice in this regard.
24. The Offer is provided in the form of a Chargefox EV charging voucher. Use of the voucher is subject to the terms and conditions of Chargefox Pty Ltd. The voucher or any part or value of it, is not transferable, exchangeable, refundable or redeemable for cash.
25. Any unused value of the voucher will be subject to Chargefox's applicable expiry and redemption conditions https://www.chargefox.com/legal/chargefox-voucher-terms-and-conditions
26. Chargefox Pty Ltd is not the promoter of this Offer and is not responsible for the administration of the Offer. Bank Australia is solely responsible for the administration of the Offer.
27. Bank Australia is not responsible or liable for any Offer that is not received due to an incorrect, invalid, inaccessible, blocked or undeliverable email address, or where the Offer email is directed to a customer's junk, spam or other filtered mailbox. Eligible Customers release Bank Australia from any liability for compensation or value equivalent to the Offer in such cases.
28. If an Offer cannot be successfully delivered due to incorrect customer details, Bank Australia is under no obligation to reissue the Offer.

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