

Target Market Determination

Christmas Saver



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A Target Market Determination (TMD) is a document which describes who a product is intended to be appropriate for based on a consumer's needs, financial situation and objectives (target market). A TMD is not a product disclosure statement and is not a full summary of the product features or the terms of the product.

It helps us make sure we're keeping customers at the center of our approach to the design and distribution of our financial products. The design and distribution obligations are intended to help consumers obtain appropriate financial products by requiring issuers and distributors to have a consumer-centric approach to the design and distribution of products. A TMD describes any conditions around how the product can be distributed to customers. It also describes the events or circumstances where we may need to review the TMD.

Product	Christmas Saver
Issuer	Bank Australia Limited ABN 21 087 651 607 AFSL/Australian Credit Licence Number 238431
Date of TMD	20 November 2024
Target market	<p>Description of target market</p> <p>For retail customers who:</p> <ul style="list-style-type: none"> • would like to save regularly and earn interest throughout the year for the Christmas period with limited access to funds throughout the year • need an account to keep their savings separate from their everyday spending transactional account <p>Description of product, including key attributes</p> <p>The key attributes are:</p> <ul style="list-style-type: none"> • no minimum monthly deposit amount required • variable interest is calculated daily and credited on 30 November • access to funds via Bank Australia app or Internet banking (withdrawal only available during access period) • funds are available for withdrawal from 1st November to 31st January • there are no monthly account fees but a staff assisted withdrawal fee applies when requesting funds outside of the defined withdrawal period <p>For information refer to Disclosures https://www.bankaustralia.com.au/ for:</p> <ul style="list-style-type: none"> • Product terms and conditions • Product fees and rates

Distribution conditions	<p>This product is distributed by the issuer through the following channels:</p> <ul style="list-style-type: none"> • Branches • Contact centres <p>Distribution conditions for this product include:</p> <ul style="list-style-type: none"> • ensuring that retail customers meet the eligibility requirements for the product • ensuring that distribution is by appropriately trained staff <p>There are no other distributors for this product.</p>						
Review triggers	<p>The review triggers that would reasonably suggest that the TMD is no longer appropriate include:</p> <ul style="list-style-type: none"> • a significant dealing of the product to consumers outside the target market occurs • a significant number of complaints are received from customers in relation to their purchase or use of the product that reasonably suggests that the TMD is no longer appropriate • a material change to the product or the terms and conditions of the product occurs which would cause the TMD to no longer be appropriate • a notification from ASIC requiring immediate cessation of product distribution or particular conduct in relation to the product 						
Review periods	<p>Date of superseded TMD: 12 April 2024</p> <p>Next review due: 5 October 2025</p> <p>Review Period: At least every 12 months from the start date of this Target Market Determination</p>						
Distribution information reporting requirements	<p>The following information must be provided to Bank Australia by distributors who engage in retail product distribution conduct in relation to this product:</p>						
	<table border="1"> <thead> <tr> <th data-bbox="467 1144 783 1189">Type of information</th> <th data-bbox="791 1144 1134 1189">Description</th> <th data-bbox="1142 1144 1479 1189">Reporting period</th> </tr> </thead> <tbody> <tr> <td data-bbox="467 1200 783 1361">Significant dealing(s)</td> <td data-bbox="791 1200 1134 1361">Date or date range of the significant dealing(s) and description of the significant dealing (e.g. why it is not consistent with the TMD)</td> <td data-bbox="1142 1200 1479 1361">As soon as practicable, and in any case within 10 business days after becoming aware</td> </tr> </tbody> </table>	Type of information	Description	Reporting period	Significant dealing(s)	Date or date range of the significant dealing(s) and description of the significant dealing (e.g. why it is not consistent with the TMD)	As soon as practicable, and in any case within 10 business days after becoming aware
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Significant dealing(s)	Date or date range of the significant dealing(s) and description of the significant dealing (e.g. why it is not consistent with the TMD)	As soon as practicable, and in any case within 10 business days after becoming aware					
Complaints	Number of complaints and the substance of those complaints	Monthly					