Target Market Determination
Clean Energy Home Loan

Bank Australia



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A Target Market Determination (TMD) is a document which describes who a product is intended to be appropriate for based on a consumer's needs, financial situation and objectives (target market). A TMD is not a product disclosure statement and is not a full summary of the product features or the terms of the product.

It helps us make sure we're keeping customers at the center of our approach to the design and distribution of our financial products. The design and distribution obligations are intended to help consumers obtain appropriate financial products by requiring issuers and distributors to have a consumer-centric approach to the design and distribution of products. A TMD describes any conditions around how the product can be distributed to customers. It also describes the events or circumstances where we may need to review the TMD.

Product	Clean Energy Home Loan
Issuer	Bank Australia Limited | ABN 21 087 651 607 | AFSL/Australian Credit Licence Number 238431
Date of TMD	9 November 2026
Target market & product attributes	**Description of target market** For retail customers who: • are seeking a loan as owner occupiers or investors with a property that meets the criteria detailed in the Clean Energy Home Loan Key Information Document – Renovate or New Build, to: – build, purchase or renovate a property; – refinance an existing home loan; or – top up an existing home loan for an eligible purpose • are aged 18 years or more and meet the credit assessment criteria for the product • either a citizen or permanent resident of Australia or New Zealand • are willing and able to offer a first registered mortgage over real property (or other acceptable security) as security for the loan • need the flexibility of variable rate or the certainty of a fixed interest rate and fixed repayments • are seeking an offset account • need to make regular repayments of interest and principal over the term of the loan and may also need the option to make interest only repayments for a period of the loan term • need the flexibility to make additional repayments • may need the flexibility to redraw advance repayments • may be seeking an interest only option while constructing (12 month maximum term) • are seeking no annual fee on Platinum Rewards Credit Card, even if that means higher interest or fees on the loan • upgrades must be completed in the previous 18 months prior to applying for the Clean Energy Home Loan reduced interest rate. The property must be completed as per the criteria detailed in the Clean Energy Home Loan Key Information Document – Renovate.

	Description of product, including key attributes This is a Clean Energy Home Loan secured over real property. The key attributes are: • **Minimum loan amount** $10,000 • **Loan terms** of up to 30 years (ACT Land Rent Scheme is capped at 25 years) • **Interest rate** can be variable and fixed for 3 years • **Split loan** between variable and fixed is available • **Repayment type** can be principal and interest or interest only while constructing for 12 month maximum term • **Repayment frequency** can be weekly, fortnightly or monthly while principal and interest, or monthly only while interest only • **Additional repayments** accepted (maximum of $30,000 in total during a fixed interest rate period) • **Redraw** is available for variable, but not during fixed interest rate or interest only periods • **Progress drawdown** is available for construction • **Mortgage offset account** is available (the balance which can be offset is capped at $20,000 whenever the linked loan has a fixed interest rate) • **Benefits** include offset accounts and $0 annual fee on Platinum Visa Credit Card for the life of the home loan • **Break fee** applies during any fixed rate period. Refer to the loan fee schedule for applicable fees • **Annual fee** applies • Must provide a registered first mortgage over real property or other acceptable security For further information refer to Disclosures bankaust.com.au/support/disclosures for: • Clean Energy Home Loan Key Information Document – Renovate or New Build • Residential loans accounts table • Product fees and rates
Distribution conditions	This product is distributed by the issuer through the following channels: • Branches • Contact centre • Digital channels, including website, Internet Banking and Mobile Banking platform • Broker Distribution conditions for this product include: • ensuring that retail customers meet the eligibility requirements for the product • ensuring that distribution is by appropriately trained staff • online application process helps customers identify and select the product that best meets their needs and circumstances • mortgage brokers must hold an accreditation with Bank Australia There are no other distributors for this product.

Review triggers	The review triggers that would reasonably suggest that the TMD is no longer appropriate include: • a significant dealing of the product to consumers outside the target market occurs • a significant number of complaints are received from customers in relation to their purchase or use of the product that reasonably suggests that the TMD is no longer appropriate • a material change to the product or the terms and conditions of the product occurs which would cause the TMD to no longer be appropriate • a notification from ASIC requiring immediate cessation of product distribution or particular conduct in relation to the product • evidence that a material number of customers are using the product for purposes inconsistent with the target market
Review periods	Initial Review: The initial review date is 12 months after issue Ongoing Review: No later than 12 months from the date of publication for this TMD Ad hoc Review: A review will also occur when a review trigger is activated

Distribution information reporting requirements

All distributors, including Bank Australia where it conducts retail product distribution conduct in relation to this product, must provide the following information:

Type of information	Description	Reporting period
Significant dealing(s)	Date or date range of the significant dealing(s) and description of the significant dealing (e.g. why it is not consistent with the TMD)	As soon as practicable, and in any case within 10 business days after becoming aware
Complaints	Number of complaints and the substance of those complaints	Monthly
Sales outside the target market	Number of accounts opened outside the target market; and/or balances held in those accounts	Every 3 months, within 10 business days of the end of each calendar quarter

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