

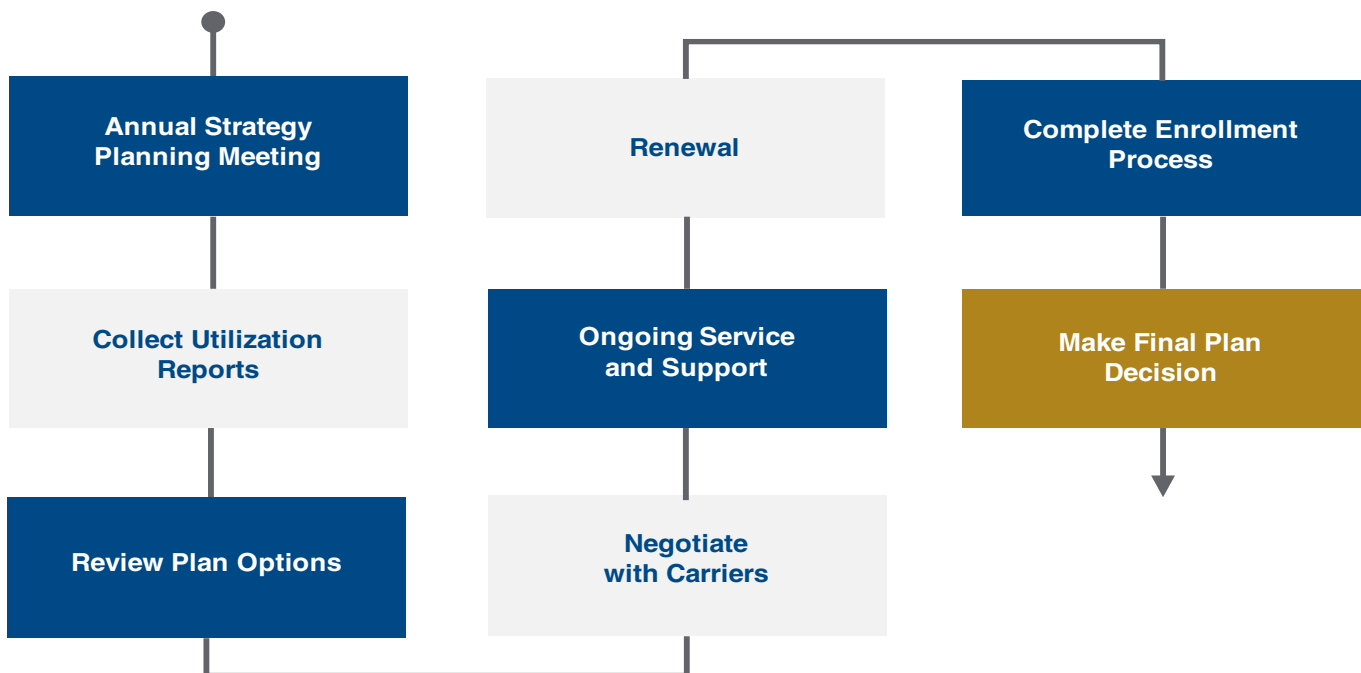
Benefit Administration & Service

A Dedicated Team of Benefits Professionals Makes It Simple

What happens after you find the right health care plan or ancillary program, or both? Managing benefits can feel like a full-time job for an entire team. **My Benefit Advisor** helps you keep benefits management and service under control every day.

12-Month Service Calendar

Achieving your best benefits plan is a process that happens all year long. That's why your MBA Account Manager follows a 12-month plan, taking the lead on your behalf while keeping you involved every step of the way.



Benefits Service Center

You'll have a responsive team available 365 days a year, ready to answer questions and get things done whenever employees or management need support.

Our Benefits Service Center is here to answer employee and management questions about coverage, networks, referrals, and more.

You and your employees can reach out to us for help with the things that matter, big and small, such as:

- ✓ Claims Concerns
- ✓ Replacement Cards
- ✓ Prescription Issues
- ✓ Provider & Network Questions

HR Support

We provide all of our clients (owners, managers, and HR representatives) with comprehensive, sensible, and reliable HR support.

Live Hotline - providing an information resource of advice and guidance from certified HR professionals.

Training - available for your use is an extensive training catalog, including tracking and training tools to lower your risk.

Research Library - make informed decisions with the help of our database of the most recent policies, laws and best practices, as well as automated tools for required reporting.

State-by-State Comparison Tools - created for employers with locations in multiple states, a side-by-side comparison tools helps you view your responsibilities across a variety of topics.



For More Information

For more information about how we can help you, please contact your **My Benefit Advisor representative** or visit www.mybenefitadvisor.com